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T.D.  
04/21/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Andrea Waxler  
Serial No. : 09/648,473  
Filed : August 25, 2000  
Title : WORK SHARING AND COMMUNICATING

Art Unit : 2154  
Examiner : Nabil El-Hady

Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
APR 19 2004  
Technology Center 2100

REPLY A TO ACTION OF OCTOBER 9, 2003

Dear Commissioner:

Responsive to the Office Action dated October 9, 2003, reconsideration of the rejection of claims is respectfully requested in accordance with the following response.

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the above address, or being facsimile transmitted to the USPTO, on the date indicated below.

APR - 9 2004

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Signature Charles Hieken  
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